2NZ Aeroportos de Portugal

Improving passenger experience is a binding obligation on **us all**.

Increasing the efficiency of access at Lisbon Airport, **reorganising circulation** at the curbside to maximise **operational efficiency** and **sustainability** is paramount.

To favour public transportation access, use and **circulation** is a mainstay of the solution envisioned by ANA.

Reorganizing the external spaces adjacent to Departures and Arrivals while introducing the **Kiss & Fly** solution leads to a **more responsible** use of these spaces.

The projected solutions will provide:

- A better experience for everyone **travelling to** and **from** the airport;
- Increased comfort and convenience for all.

Main changes:

- **Dedicated circulation for public transport** in and around the areas adjacent to Departures and Arrivals;
- Restrictions imposed on private transport;
- Parking areas, specifically organized for timelimited use by the general public (Kiss & Fly);
- **Restrictions on use** by non-licenced commercial operators;
- **Two waiting areas for taxis** (142+195 spaces) on the Arrivals side, **doubling** the number of currently available spaces;
- A new social area for taxi drivers.

Project works schedule

DEPARTURES __ Start: january 2016 Phase 1: January [decommissioning of the Departures taxi rank] Phase 2: March [paving and painting works] Phase 3: June [equipment and exterior remodelling] ARRIVALS __ Start: October 2017





kiss&fly + faster + easier

+ convenient









BUS park

access gates

BUS stops

Access to park P3

Access to taxi

waiting area

Layout under finalisation

access gate

Access to Park P2 - Staff

BUS park

exit gates

Access to park P3